

Local women host TAC guests for a traditional community meal, Inhambane Province, 2025.



Responsible travel in Mozambique, measured and reported.

REPORTING PERIOD

1 January – 31 December 2025

ORGANISATION

Terra Agua Ceu (TAC) – inbound tour operator, Tofo, Inhambane Province, Mozambique

FRAMEWORK

Travelife for Tour Operators & Travel Agents ·
TAC Sustainability Action Plan 2024–2026

Sustainability Report 2025

ANNUAL PROGRESS REPORT

“Our guests come for Mozambique’s ocean, wildlife and people. Protecting them is not a side project for us – it is how we run the business.”

— MARCUS TRERUP
FOUNDER & DIRECTOR, TERRA AGUA CEU



Message from our Director

Since 2007, Terra Agua Ceu has arranged diving, safari, overland and beach holidays across Mozambique from our base in Tofo. Over those years we have seen how closely the success of our business is tied to the health of the reefs, the cleanliness of the beaches and the wellbeing of the communities who host our guests.

2025 was the second year of our Travelife Sustainability Action Plan 2024–2026. During the year we completed half of the objectives set in that plan, including the introduction of reusable basket bags in guest rooms, water- and energy-saving measures, a supplier code of conduct for activity operators, a guest sustainability feedback survey and our commitment to The Code for the protection of children in travel and tourism.

Not everything moved as fast as we had hoped. Waste separation in managed accommodation, consistent data collection and structured staff development need more time, and they have been carried forward into our new Action Plan for 2026–2028 with clearer owners and deadlines.

The new plan also widens our focus beyond our own operations: towards ALMA and other local associations, schooling opportunities for local children, women producers, and lower-carbon ways of travelling through the country. This report sets out, briefly and honestly, where we stand.

Marcus Trerup
Founder & Director

Table of Contents

2007

Year TAC was founded in Tofo,
Inhambane Province

About TAC & this report	04
Priority SDGs	05
2025 Achievements	06
Highlights in pictures	07
Measuring Progress	08
Next Steps 2026–2028	09
Conclusion	10
Disclaimer & Contact	11



Garden of a TAC-managed guesthouse in Tofo, where shade and natural ventilation reduce the need for air-conditioning.

About TAC & this report

Terra Agua Ceu – “Earth, Water and Sky” – is a Mozambique-based inbound tour operator founded in 2007 in the diving and surfing village of Tofo. TAC designs tailor-made itineraries ranging from budget to luxury, including countrywide transfers, scuba diving and whale watching, overland tours, bush-and-beach combinations and Big-5 safari extensions.

The team lives in Mozambique full- or part-time, works directly with Mozambican-owned businesses and personally vets the accommodation and activity providers it books. TAC has held Fair Trade certification since 2011 and works towards the Travelife standard for tour operators.

Scope. This report covers TAC’s own operations and its tourism supply chain in Mozambique for the calendar year 1 January to 31 December 2025.

Basis. Progress is reported against the TAC Sustainability Action Plan 2024–2026. An objective is reported as *completed* where it was closed in 2025 and therefore not carried into the updated Action Plan 2026–2028. Objectives still in progress are reported as *carried forward*.

Policy. The TAC Sustainability Policy was revised and approved by the Founder and Director on 1 June 2026; its next review is due on 1 June 2027.

2007

Operating from Tofo,
Inhambane

2011

Fair Trade certified since

9 / 18

Action Plan 2024–26
objectives completed by
end-2025

7

Refurbished laptops
delivered to local
schools to date



Managed accommodation, Tofo. Guesthouse grounds where TAC applies its energy, water and plastic-reduction measures.



Local guiding. A TAC guide introduces guests to the ALMA team at its recycling centre in Tofo.

Priority SDGs

TAC's activities touch many of the 17 Sustainable Development Goals. We focus on the six where a small inbound tour operator in Inhambane Province can make a real difference – through what we book, who we work with and what we tell our guests.

14

LIFE BELOW
WATER

SDG 14 · LIFE BELOW WATER

Tofo's reefs and its manta rays, whale sharks and humpback whales are the reason many guests visit. We require activity operators to follow responsible diving, snorkelling and marine-wildlife codes of conduct and promote operators who do so.

12

RESPONSIBLE
CONSUMPTION
AND
PRODUCTION

SDG 12 · RESPONSIBLE CONSUMPTION AND PRODUCTION

Reusable basket bags in guest rooms, an eco-friendly detergent, water-saving measures and work towards full waste diversion and the elimination of single-use plastic across our operation.

8

DECENT WORK
AND ECONOMIC
GROWTH

SDG 8 · DECENT WORK AND ECONOMIC GROWTH

Local employment, local guides, Mozambican-owned suppliers and community-led excursions that keep tourism income in the destination; staff training and satisfaction surveys.

4

QUALITY
EDUCATION

SDG 4 · QUALITY EDUCATION

Refurbished laptops delivered to local schools through Labdoo, a sustainability lecture at the University, and a planned scholarship pathway with Kingfisher Lake School.

5

GENDER
EQUALITY

SDG 5 · GENDER EQUALITY

Linking women producers of woven baskets and crafts – including products from Linga Linga – to tourism outlets in Vilanculos and Tofo.

17

PARTNERSHIPS
FOR THE
GOALS

SDG 17 · PARTNERSHIPS FOR THE GOALS

Working with ALMA, the Nhatofu lifeguard association, the Marine Megafauna Foundation, local schools and overseas partners to channel visitor interest and donor support to local initiatives.

2025 Achievements

The following objectives from the Sustainability Action Plan 2024–2026 were completed and closed during the reporting year. They no longer appear in the Action Plan 2026–2028; the practices they introduced remain in place and are checked as part of routine operations.

POLICY OBJECTIVE	WHAT WAS DONE	STATUS
Increase community engagement	Community projects added to excursion itineraries, so that guests visit and support local initiatives as part of their trip.	COMPLETED
Prepare and test an eco-friendly detergent	Eco-friendly detergent recipe tested and adopted, reducing chemical use in cleaning.	COMPLETED
Reduce plastic usage	Reusable basket bags placed in every guest room as an alternative to plastic bags.	COMPLETED
Reduce the company's carbon footprint	Energy-efficient lighting installed and energy-saving behaviour promoted among office staff.	COMPLETED
Minimise water usage across operations	Water-saving technologies and practices introduced in all facilities under TAC's control.	COMPLETED
Promote sustainable tourism practices	All tour activities reviewed against environmental, social and economic sustainability criteria.	COMPLETED
Distribute code of conduct to activity operators	Sustainability code of conduct issued to activity suppliers, who are asked to adhere to it.	COMPLETED
Subscribe to The Code (child protection)	TAC committed to The Code, the industry-driven initiative to protect children from sexual exploitation in travel and tourism.	COMPLETED
Activate a guest sustainability feedback survey	Online feedback form introduced so guests can rate and comment on TAC's sustainability practices.	COMPLETED



Water management. Elevated storage tank at managed accommodation; water-saving practices were introduced at all facilities under TAC's control.



Responsible water use. Storage tanks are checked regularly so that leaks can be repaired promptly.

Highlights in pictures

Community experiences now form part of TAC itineraries. Alongside them, TAC continues to support local organisations and has brought seven refurbished laptops to local schools through Labdoo.



VISITING ALMA IN TOFO

TAC guests visit ALMA, the cleaning and environment association founded in 2008, and meet the team behind Tofo's beach cleaning and recycling. Baskets woven from recycled material are on sale to visitors.



SUPPORTING NHATOFO LIFEGUARDS

In 2025 TAC was a supporting business of Nhatofu Salva-Vidas, the community-led lifesaving service that watches over swimmers and surfers on Tofo Beach and teaches water safety.



WOMEN HOSTING GUESTS

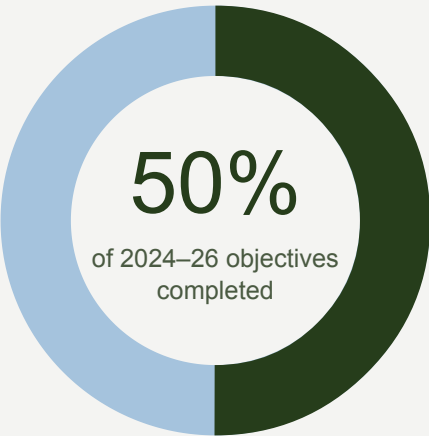
A group of local women welcomes TAC guests for a traditional meal, giving visitors a genuine cultural encounter and the hosts a direct income. Baskets woven by women in Linga Linga are also being linked to tourism outlets.



A DAY ON THE MACHAMBA

Guests join local women on their family farm to learn how cassava is grown and harvested – one of the community projects now included in TAC excursions.

Measuring Progress



PERFORMANCE AGAINST THE 2024–2026 PLAN

Of the 18 objectives in the Action Plan 2024–2026, **9 were completed** and **9 are carried forward** into the Action Plan 2026–2028, where they have been given new owners, realistic deadlines and a budget. The new plan adds **11 new objectives**, bringing the total to 20.

● Completed (9) ● Carried forward (9)

OBJECTIVES CARRIED FORWARD

OBJECTIVE	NEW DEADLINE	STATUS
Waste separation bins in all managed accommodation	July 2027	CARRIED FORWARD
Annual sustainability lecture at the University	Dec 2027	CARRIED FORWARD
Bi-annual sustainability training for all employees	Sept 2027	CARRIED FORWARD
Waste diversion from landfill (target raised from 50% to 100%)	July 2026	CARRIED FORWARD
Skills audit and development programme	July 2027	CARRIED FORWARD
Monitoring of energy, water, paper, waste and carbon	Dec 2027	CARRIED FORWARD
Social media engagement and newsletters (+30%)	Aug 2027	CARRIED FORWARD
Annual sustainability report	By 31 March, yearly	CARRIED FORWARD
Sustainable accommodation partners (+30%)	Every 2nd year	CARRIED FORWARD

A NOTE ON DATA

2025 was the first year of structured monitoring of energy, water, paper and waste. The data is not yet complete enough to report reliable percentage reductions, so this report does not quote them. Consistent monthly records from 2026 onwards will serve as the baseline for quantified targets, in line with Section 7.4 of our Sustainability Policy.

Next Steps 2026–2028

Our updated Travelife Action Plan 2026–2028 turns the lessons of 2025 into concrete commitments. Each has a responsible person, a deadline and a budget. The key commitments are grouped below.

COMMUNITY & ALMA

- Include an ALMA visit, presentation or clean-up in suitable TAC packages
- Introduce ALMA to at least three overseas operators, associations or donors per year
- Develop and market two community-led tours on the Inhambane Peninsula

By March–June 2027

EDUCATION

- Bring at least five more refurbished laptops to local schools via Labdoo
- Set up a transparent scholarship pathway with Kingfisher Lake School and promote it to guests
- Work with the lifeguard association, MMF, local schools and others to find donors

By 2027–2028

RESPONSIBLE SUPPLY CHAIN

- Screen all new lodges against TAC criteria; feature examples such as Humbi Farm and Mafu Haus
- Prefer dive and snorkel operators that follow recognised codes of conduct
- Link women weavers' products to outlets in Vilanculos and Tofo

By Sept–Dec 2027

ENVIRONMENT & CLIMATE

- Reduce waste and single-use plastic across the whole operation
- Promote free drinking-water refill stations at partner lodges along the coast
- Cut energy use; promote road-transfer packages over domestic flights; launch an e-bike tour

Ongoing to 2028

PEOPLE & SAFETY

- Fire-extinguisher, first-aid and emergency-response training for the entire team
- Employee questionnaire in Portuguese to collect ideas on working conditions
- Annual independent employee satisfaction survey with a follow-up action log

By Dec 2026

MONITORING & REPORTING

- Monthly tracking of energy, water, paper and waste
- Annual skills audit with one development opportunity per employee
- Publish the next sustainability report by 31 March each year

Annual

Conclusion

2025 showed that steady, practical steps add up. These are the points we take into the next reporting year.

HIGHLIGHT 1 · HALF THE PLAN DELIVERED

Nine of eighteen Action Plan objectives were completed, covering plastic, water, energy, supplier conduct, child protection and guest feedback.

HIGHLIGHT 2 · TOURISM THAT REACHES THE COMMUNITY

Community projects are now part of our itineraries, and laptops, lifeguard training and support for ALMA link our guests to local needs.

HIGHLIGHT 3 · A WIDER PLAN FOR 2026–2028

Twenty objectives with named owners and budgets, extending our work to education, women producers, sustainable lodges and lower-carbon travel.

WHERE WE MUST IMPROVE

Reliable environmental data, waste separation in managed accommodation and structured staff training.



Fresh coconuts and local snacks prepared for guests on a TAC excursion.

Disclaimer

This report has been prepared by Terra Agua Ceu to inform guests, partners, employees and assessors about its sustainability activities from 1 January to 31 December 2025. The information is based on TAC's Sustainability Action Plans 2024–2026 and 2026–2028, its Sustainability Policy (revised 2026) and internal records.

Statements about future objectives reflect current intentions and may change with operational, financial or external circumstances. In line with our policy, TAC makes no carbon-neutrality or similar claims. Information about third-party organisations is taken from their own published material and is included for context only.

References: TAC website (terraaguaceu.com); ALMA – Associação de Limpeza e Meio Ambiente (almatofo.org); Labdoo (labdoo.org); Kingfisher Lake School outreach (kingfisherlakeschool.com/outreach); Humbi Farm (humbifarm.com); Mafu Haus (mafuhaus.com); Marine Megafauna Foundation (marinemegafauna.org); United Nations Sustainable Development Goals.

We thank our guests, partners, communities and team for their continued support in making travel in Mozambique more responsible.

CONTACT

Terra Agua Ceu (TAC)
Tofo, Inhambane Province
Mozambique
+258 847 263 971

info@travel2mozambique.com
www.terraaguaceu.com
Instagram: [@travel_to_mozambique](https://www.instagram.com/travel_to_mozambique)
Facebook: [travel2mozambique](https://www.facebook.com/travel2mozambique)